

MOBILE USABILITY TEST	P1	P2	P3	P4	P5	TOTAL	POSSIBLE SOLUTIONS & NEXT STEPS	NOTES
<b>Errors - Record and prioritize most critical errors based on your error classification.</b>								
<i>(Error Rating 4) Went to "search" glass instead of filter</i>						3	The wanna do designs must be reachable with the search tab too. Show there the same content and filter from the home feed	Make it more clear to the user that the homefeed stays with the filters set. The search function offers the same content
<i>(Error Rating 4) Goes to INKIt-filter for artist search</i>						2	It must be clear to the user, that the filter on the home customises the feed	
<i>(Error Rating 4) Tried to use the search bar without clicking the "artist" tab</i>						2	Add content to the four different search tab tabs.	
<i>(Error Rating 4) Didn't realise the meaning of "INKIt" at first time</i>						3	Use the term wanna do as well or change the words	
<i>(Error Rating 3) Didn't see the 2. Page of onboarding</i>						4	Just one page onboarding when starting the app	Most read the first page but not more
<i>(Error Rating 3) Doesn't know how to select images for mood board</i>						2	The prototype automatically chooses there selected pics, make two more screens	
<i>(Error Rating 2) Was irritated by the price filter option and tried to change it</i>						1	Change or delete the starting price option in the filter	The price filter option seemed to be too much and was confusing
<i>(Error Rating 2) Clicks filter again because the thought the ! Is a alert</i>						1	Change icon make it not look like an alarm	
<i>(Error Rating 2) Tried to set appointment timeline in artist profile</i>						1	Design it a different way, maybe without the visual	Users were irritated it looked like the one win the filter
<i>(Error Rating 2) Didn't find the possibility to add description to mood board</i>						1	Make this more detailed, show pen icon	
<i>(Error Rating 1) Wasn't sure if the other designs "you may like" are from the same artist</i>						1	add: from other artists and add the option to show more wanna dos of him	
<i>(Error Rating 0) Tried to click "sign up with google"</i>						1	Make these screens	Not necessary because its just a raw clickable prototype
<b>Observations - What are people Doing, Thinking, and Feeling? Use active verbs.</b>								
<i>Was not interested in reading the onboarding</i>						2		
<i>Logs in easily with email</i>						4		
<i>Asked a lot upfront the tasks</i>						1		
<i>Doesn't read onboarding</i>						2		
<i>Listens carefully</i>						3		
<i>Unconcentrated and confused</i>						1		
<i>Unsecure</i>						2		
<i>Scrolls a lot while listening to the task</i>						3		
<i>Was unsure what INKIt meant but liked it after understanding</i>						4		
<i>Chooses paypal directly</i>						5		
<i>Goes to the booking in profile to contact the artist</i>						2		
<i>Goes to the messages to contact the artist</i>						3		
<i>Understood the home feeds at the end of the testing without explanation</i>						5		
<b>Negative Quotes - Any negative soundbytes? Record them here.</b>								
<i>"I don't get INKIt at first sight."</i>						5		
<i>"This search function is not intuitive, it needs to show content directly"</i>						3		
<i>"The timeline at the artist profile confuses me."</i>						2		
<i>"I would want a more intuitive way to tell the artist in a request what I want."</i>						1		
<i>"I want it more colourful."</i>						1		
<i>"I don't get most of the existing apps."</i>						3		
<b>Positive Quotes - Any positive soundbytes? Record them here.</b>								
<i>"I like the wording, INKIt and INKED, even I don't really get what it is."</i>								
<i>"I would like to read more about the artist."</i>								
<i>"The artist filter is easy understandable for me."</i>								